

Communication Release – Regular Update #6 Medicaid Care Management Scheduled Events and Forums

Department of Health and Human Services (DHHS) has scheduled Medicaid Care Management (MCM) information sessions for clients.

Medicaid Care Management Information Sessions for Medicaid Clients			
<p>Sessions are to provide clients an opportunity to learn about MCM, how to enroll with a Health Plan and what to expect after the program starts on December 1, 2013. There will be an opportunity to ask questions of DHHS staff and each of the three Health Plans will have representatives there.</p> <p>Limited seating – RSVP by e-mail to TMJones@dhhs.state.nh.us or by calling 603-271-9404. Please indicate any needs such as ASL, Large Print, or alternative formats when you RSVP.</p>			
DATE	TIME	LOCATION	RSVP DUE BY:
October 15, 2013	9:00 am – 11:00am	Families First of the Seacoast 100 Campus Road, Portsmouth	October 10, 2013
October 17, 2013	9:30am – 11:30am	Cheshire Medical Center Court Street, Keene	October 14 , 2013
October 18, 2013	9:00am – 11:00am	Manchester Health Department 1528 Elm Street, Manchester (please use back entrance)	October 15, 2013
October 22, 2013	9:00am – 11:00am	North Country Health Consortium 262 Cottage Street, Littleton	October 17, 2013

Department of Health and Human Services (DHHS) has scheduled Medicaid Care Management (MCM) community forums for NH Medicaid providers.

Medicaid Care Management Provider Focused Community Forums		
<p>DHHS will host a series of community forums during October and November for providers about Open Enrollment of the new Medicaid Care Management (MCM) program. All 12 forums will cover the same information, so people need to attend only one session. Attendees are requested to register due to space limitations.</p> <p>To register go to: https://www.events.unh.edu/RegistrationForm.pm?event_id=15654</p> <p>All forums will occur in the evening from 5:30 to 7:00pm at various locations around NH.</p>		
DATE	CITY/TOWN	LOCATION
October 10, 2013	Concord	International Brotherhood of Electrical Workers Hall - 48 Airport Road
October 15, 2013	Portsmouth	Portsmouth Public Library - 175 Parrott Ave
October 17, 2013	Manchester	Manchester Health Department - 1528 Elm Street
October 21, 2013	Conway	Kennett Middle School - 176 Main Street
October 24, 2013	Littleton	Littleton High School - 159 Oak Hill Ave
October 28, 2013	Claremont	Claremont Savings Bank - 145 Broad Street
October 19, 2013	Laconia	Laconia Middle School - 150 McGrath Street
November 4, 2013	Derry	Municipal Center - 14 Manning Street, Derry
November 6, 2013	Nashua	Nashua High School South - 36 Riverside Drive
November 7, 2013	Berlin	Berlin Middle School - 200 State Street

The Department of Health and Human Services presents:

Medicaid Care Management Operations: Managing Business Processes

Training Date and Time: Tuesday, November 12, 2013 at 9:00 am – 1:00 pm

Training Location:

Grappone Conference Center
70 Constitution Avenue
Concord, New Hampshire 03301

OR

Webinar

(Webinar instructions will be e-mailed to registrants prior to the event.)

Learning Outcomes – Participants will:

- Receive assistance from DHHS and the Health Plans on how to handle the changes in their business processes as a result of MCM
- Learn how/when to contact the appropriate parties at DHHS and the Health Plans on such topics as: [claims submission and payment](#), [grievances and appeals](#), [service authorizations and provider relations](#)
- Obtain answers to their questions
- Find out what support is available to providers from the Health Plans during this transition.

Space is limited; please limit your attendance to no more than 3 individuals per organization. *While the DHHS Training Team welcomes all staff, provider staff that handle billing, reimbursement and other administrative processes will benefit the most and will use this information now and in the future.*

https://www.events.unh.edu/RegistrationForm.pm?event_id=15701

Please make your reservation for either in-person or webinar to confirm your attendance. If you decide to attend via webinar, instructions will be sent to you prior to the event on how to attend.

Note: A Quick Reference Guide, a tool to go along with training, will be released on the MCM webpage and in a provider e-mail message no later than October 31.